

MIAMI-DADE COUNTY

Department of Emergency
Management



Emergency Operations Center

What we do year round...

- Coordinate plans, strategies, guidelines, have drills and test our resources throughout the year ... we never sleep!!!
- Off-season is as busy as hurricane season
- Principle concepts and processes are constant, although disasters are unique ... all hazard approach!!!

All Hazards

What hazards does Miami-Dade County face?



Hazmat



Mass Migration



Fire



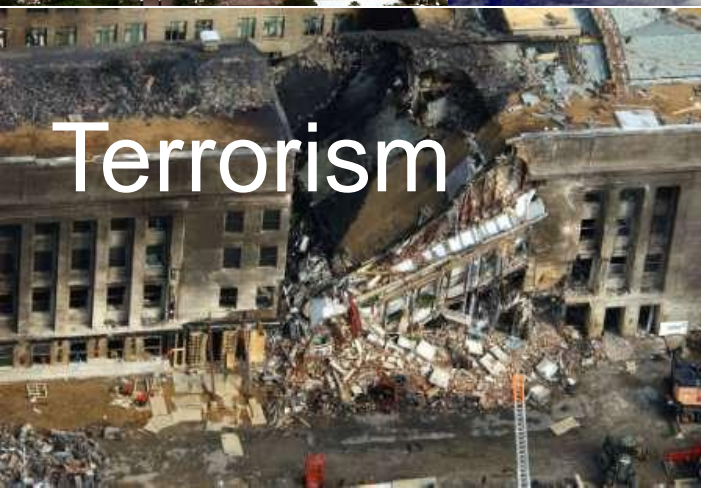
Tornadoes



Hurricanes



Pandemics



Terrorism



Events



Flood

Get Ready For Hurricane Season!



What you should know...
What you can do...

Before the Storm

- Monitor news for up-to-date storm information
- Safeguard your home and secure valuables and important documents in waterproof containers



Before the Storm

- Plan an evacuation route
- Protect your windows (shutters)
- Fill you car's gas tank ahead of time
- Designate a meeting place
- Ask an out-of-state relative or friend to serve as the family contact



Before the Storm

- Make the proper arrangements for Pets
- Review your insurance policy
- Pool owners should add extra chlorine and turn off the electricity ***DO NOT EMPTY POOL***
- Insurance, Passports, Medical Records, ID's secure in plastic bags

Before the Storm

Government Information Center

3-1-1
is here!

Residents with Special Needs

Emergency Evacuation Assistance Program (EEAP)



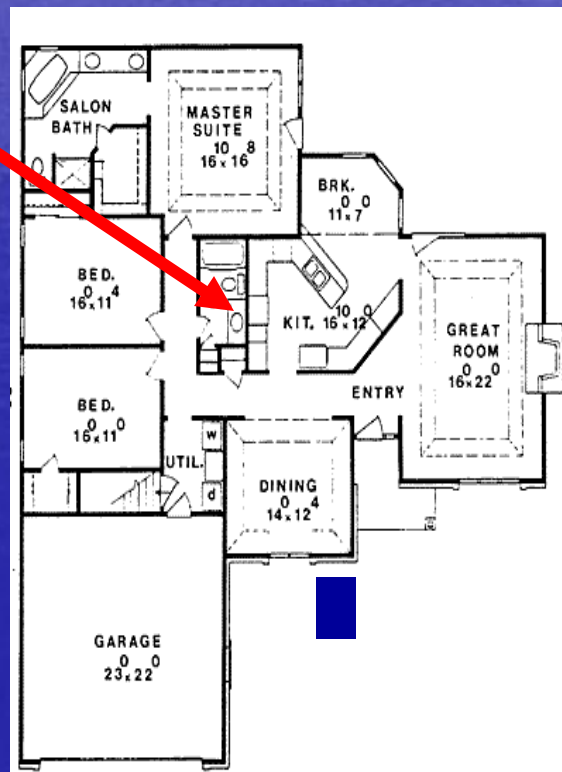
Evacuation or Shelter-in-Place



- Map out TWO different routes to leave if an evacuation order is given
- Plan where you're going to stay
- Leave early and take your emergency supply kit

Safe Rooms

- Seek a bathroom or a closet with no windows on the 1st floor
- Bring your emergency supply kit



Prepare your Emergency Supply Kit

- Pack everything in waterproof containers
- Include supplies to last at least 5-7 days
- Date everything so that you know when items must be replaced



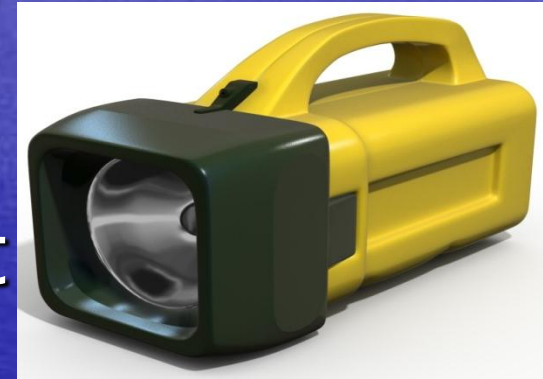
Emergency Supplies

- **WATER!!!** (One gallon per person per day)
- Non-perishable food items
- Manual can opener
- Cash or traveler's checks
- Identification and proof of residency
- Entertainment items (cards, gameboys)



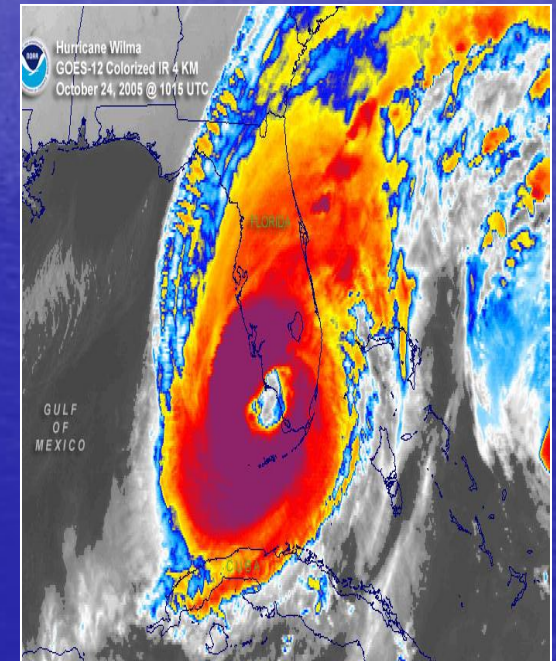
Additional Emergency Supplies

- Portable, battery-powered radio
- Flashlight
- First aid kit / Sunscreen / Insect Repellents
- Fill tank with gas



During the Storm

- **REMAIN CALM!!**
- Stay indoors until the storm has passed
- Listen to the radio or television for news and instructions
- Do not use candles or kerosene lamps



After the Storm

- Monitor Local News
 - (TV / Radio information)
- Don't drive through floods
- Downed power lines
- Beware of snakes and animals



Generator Safety



- Generators emit Carbon Monoxide (CO)
- ***NEVER*** place generators near windows, doors or vents
- Turn off generator and let cool before refueling
- Do not overload with appliances
- Follow the instruction manual

Review the Damage

- Take pictures for insurance claims
- Be vigilant for gas leaks, downed power lines, and fragile structures



Disaster Assistance Employees

DAE roles in disaster?

Authority & References

MD County Ordinance Chapter 8-B Emergency Mgmt

- Section 8B-11 authorizes the recruitment, training and use of individuals as Disaster Assistance Employees (DAEs).

- Section 8B-12. Penalties:

It is unlawful for anyone to fail or refuse to obey any such order issued by the Mayor, the Board, the Manager, or the Director or their designee pursuant to this chapter. Anyone convicted of a violation of this section is punishable by a fine of not more than five hundred dollars (\$500.00) or by imprisonment for not more than one hundred and eighty (180) days, or both. (Ord. No. 99-51;2, 5-25-99)

Disaster Assistance Centers

- ❖ “One Stop” center located in the disaster affected areas and designed to provide information and referrals on the type of disaster related services available and can be expanded to include other disaster related services like:
 - ❖ distribution of food and water
 - ❖ comfort items
 - ❖ crisis counseling and
 - ❖ family reunification

Disaster Assistance Centers

- ❖ DAC plan is activated by the Miami- Dade Office of Emergency Management (MDEM) based on the magnitude of the disaster, extent of damage, community's needs and the results from the Initial Damage Assessment .
- ❖ Essential Service Center (ESC) FDEM's version of a DRC. It is designed to provide the most essential services to the affected communities without the need for a presidential declaration.
- ❖ Disaster Recovery Center (DRC)

Disaster Assistance Centers

Staffed in teams of 5

- ❖ (1) DAC Manager,
- ❖ (1) supervisor and
- ❖ (3) case managers.

Additional staffing for the DAC will be utilized for registration if needed and to support other agency within the DAC.

Disaster Assistance Centers

DAC Manager:

- ❖ Ensure the facility is equipped with the necessary resources (office supplies, copier/printer, computers, water, basic maintenance supplies)
- ❖ Work with EOC Rep to maintain appropriate staffing levels
- ❖ Conduct daily briefings to staff on the operation of the DAC and goals for the day
- ❖ Facilitate adequate language accommodations depending on the population

Disaster Assistance Centers

DAC Manager cont'd:

- ❖ Provide information to the EOC as to need for additional agencies at the DAC
- ❖ Oversee the overall performance and processes of the center
- ❖ Submit a daily activity report to the EOC

Disaster Assistance Centers

DAC Supervisor:

- ❖ Work collaboratively with DAC Manager to ensure center operations run in a smooth and effective manner
- ❖ Direct supervision of Case Managers
- ❖ Provide Case Managers with informational tools to perform their jobs, including a DAC directory
- ❖ Facilitate a staff and customer registration process; to include appropriate staffing

Disaster Assistance Centers

DAC Supervisor cont'd:

- ❖ Assign the work task
- ❖ Assist Case Managers with information should the case require research
- ❖ Provide information to the DAC Manager for the daily activity report

Disaster Assistance Centers

DAC Case Manager:

- ❖ Conduct initial intake to capture individual situations and needs
- ❖ Disseminate appropriate information on the disaster and what resources are available
- ❖ Provide timely and appropriate referrals to local, state or federal agency, as necessary
- ❖ Inform DAC Supervisor of any needs for additional resources

Disaster Assistance Centers

DAC Case Manager cont'd:

- ❖ Maintain and update customer tracking log
- ❖ Assist the DAC Supervisor and Manager with any specific project
- ❖ Assist with the customer traffic flow

Disaster Assistance Centers

Media

- ❖ It is highly likely that the media will visit the DAC. Many times they will arrive without warning.
- ❖ The privacy rights of the staff and customers in the center should be observed and media personnel should only be allowed to access areas of the DAC that do not interfere with anyone's rights or with center operations.
- ❖ DAC Personnel should forward all media request to the County's PIO

Disaster Assistance Centers

How will I be notified?

❖ **DPR or department designee.**

❖ **Prepare for 12 hour shift.**

Disaster Assistance Centers

COMPENSATION AND LEAVE

❖ **Administrative Leave**

- ❖ Job Basis: regularly scheduled (1) hour of AD time for every hour worked & (1.5) hours of AD time for every hour worked in excess regularly scheduled shift.
- ❖ Non Job Basis: regularly scheduled shift (1) hour of AD time for every hour worked

❖ **Overtime Compensation**

- ❖ Non job basis: time work in excess of regularly scheduled shift, or work on scheduled day off, will be eligible for overtime pay, but no additional AD time for overtime hours worked beyond their regularly assigned shift.

THANK YOU



For more information, please visit
www.miamidade.gov/oem